

***The Business of Criminal Justice:
A Guide for Theory and Practice***

Study Questions and Answers

Chapter 2

Management and Leadership

Multiple Choices

21. Effective management leads to:
- A. High employee morale.
 - B. Reduced work pressure.
 - C. Improved working efficiency.
 - D. All of the above.

Correct Choice: D

22. The following elements constitute the constraints of management except for
- A. Outcome.
 - B. Time.
 - C. Limitation.
 - D. Resource.

Correct Choice: C

23. As one important function of management, control allows managers to
- A. Inspect the overall managerial solution.
 - B. Correct errors.
 - C. Provide supports.
 - D. All of the above

Correct Choice: D

24. The prerequisite for effective control include the following except
- A. Aligning the interest of the people with the goals of their customers.
 - B. Getting the right people.
 - C. Clarity of purpose.
 - D. Knowledge of the business/organization.

Correct Choice: A

25. Which one of the following is a standard activity of management
- A. Literature review.
 - B. Calculation.
 - C. Control
 - D. Interview

Correct Choice: C

26. Which following statement about organizing is INCORRECT?
- A. It offers many benefits except structural flexibility to the organization.
 - B. For managers, organizing is so fundamental that an organization cannot exist without it.
 - C. In either profit or non-profit companies, organizing allows people to build or reconstruct the structure of an entity based on certain rules.
 - D. It helps people to minimize the time spent to search for certain objects.

Correct Choice: A

27. Which level of management creates objectives and step-by-step action plans?
- A. Strategic.
 - B. Tactical.
 - C. Operational.
 - D. None of the above.

Correct Choice: B

28. The content of plan should contain the following features except
- A. Be realistic.
 - B. Be approved by operational level staff.
 - C. Be flexible.
 - D. Be easy to understand

Correct Choice: B

29. Which one of the following is a critical ingredient of effective leadership?

- A. Rules.
- B. Standards.
- C. Customers.
- D. Followers.

Correct Choice: D

30. A vision defines the nature of an organization whereas a goal ____

- A. means the same as vision does.
- B. Must be determined by CEO only.
- C. Contains statements of workable actions that need to be performed.
- D. Contains statements of general actions.

True/False

31. Control is a one-time behavior that carries along with the life span of organizational activities. (T/F)

Correct Choice: False

32. Henri Fayol, the father of the school of Systematic Management, advocated the five functions of management: planning, organizing, leading, control, and coordinating. (T/F)

Correct Choice: True

33. Organizing allows people to build or reconstruct the structure of an entity based on one rule only. (T/F)

Correct Choice: False

34. In reality, multiple inputs are necessary to create a plan. (T/F)

Correct Choice: True

35. The effective life span of strategic plan usually ranges from three to five years.(T/F)

Correct Choice: True

36. A leader can coordinate inter-personal communications and collaborations to ensure harmony within his/her team only. (T/F)

Correct Choice: False

37. Vision and goal are the same thing. (T/F)

Correct Choice: False

38. Charismatic leadership utilizes vision to motivate followers who share the same value system so as to bring changes to the existing social and organizational environment. (T/F)

Correct Choice: True

39. Despite many similarities, charismatic leadership is distinctive compared to other types of leadership because the way how organization is formed.

Correct Choice: False

40. Even today, very few profit-oriented organizations embrace the ideology that values should be created for all social participants. (T/F)

Correct Choice: False

41. The primary functions of management are controlling, leading, organizing, planning, and coordinating. (T/F)

Correct Choice: True