☑ Pool Canvas

Add, modify, and remove questions. Select a question type from the Add Question drop-down list and click **Go** to add questions. Use Creation Settings to establish which default options, such as feedback and images, are available for question creation.

Add [Calculated Formula] [GO]   Creation Settings

Name	Chapter 1 - Introduction to Project Management
Description	
Instructions	

Modify

◀ Add Question Here

Question 1	**True/False**	**0 points**	Modify	Remove

Question A project is a temporary endeavor undertaken to create a unique product, service or result.

Answer   ✔ True
False

◀ Add Question Here

Question 2	**True/False**	**0 points**	Modify	Remove

Question A project is a lasting endeavor undertaken to maintain a reliable product or service.

Answer   True
✔ False

◀ Add Question Here

Question 3	**True/False**	**0 points**	Modify	Remove

Question Most projects are conducted with constraints on the amount of time and funding available to the project manager.

Answer   ✔ True
False

◀ Add Question Here

Question 4	**True/False**	**0 points**	Modify	Remove

Question Project plans and goals usually become more specific as early work is completed.

Answer   ✔ True
False

◀ Add Question Here

Question 5	**True/False**	**0 points**	Modify	Remove

Question Projects consist of the ongoing work needed to ensure the organization continues to function effectively.

Answer   True
✔ False

◀ Add Question Here

Question 6	**True/False**	**0 points**	Modify	Remove

Question Customers may need to sacrifice expectations related to cost or schedule in order to realize their expectations for scope or quality.

Answer   ✔ True
False

◀ Add Question Here

Question 7	**True/False**	**0 points**	Modify	Remove

Question An important factor used to determine the phases in a project life cycle are the control needs of the organization(s) involved in the project.

Answer   ✔ True
False

◀ Add Question Here

Question 8	**True/False**	**0 points**	Modify	Remove

Question Generally, project life cycle stages are designed so that the amount of money spent in each of the stages is nearly equivalent.

Answer   True
✔ False

◀ Add Question Here

Question 9	**True/False**	**0 points**	Modify	Remove

Question Project customers can be either internal or external to the organization.

Answer   ✔ True
False

◀ Add Question Here

Question 10	**True/False**	**0 points**	Modify	Remove

Question Different project life cycle models are used for different types of projects.

Answer   ✔ True
False

◀ Add Question Here

Question 11	**True/False**	**0 points**	Modify	Remove

Question All projects go through a common project life cycle that includes four stages: concept, development, production and close-out.

Answer
True
✔ False

Add Question Here

Question 12 **True/False**   **0 points**   Modify | Remove |

Question The name and number of phases in a project life cycle are determined by the organization(s) involved in the project.

Answer
✔ True
False

Add Question Here

Question 13 **True/False**   **0 points**   Modify | Remove |

Question Integration management represents the processes and activities needed to define, combine, unify and coordinate the various processes and project management activities.

Answer
✔ True
False

Add Question Here

Question 14 **True/False**   **0 points**   Modify | Remove |

Question Scope management generally entails defining, sequencing and estimating the duration of project activities.

Answer
True
✔ False

Add Question Here

Question 15 **True/False**   **0 points**   Modify | Remove |

Question Quality management generally entails risk identification, analysis and response planning.

Answer
True
✔ False

Add Question Here

Question 16 **True/False**   **0 points**   Modify | Remove |

Question Human Resource management is comprised of the processes that organize, manage and lead the project team.

Answer
✔ True
False

Add Question Here

Question 17 **True/False**   **0 points**   Modify | Remove |

Question Cost management processes are involved in estimating, budgeting and controlling costs so that the project can be completed within the approved budget.

Answer
✔ True
False

Add Question Here

Question 18 **True/False**   **0 points**   Modify | Remove |

Question The most critical measures of project success are completing the project on schedule and on budget.

Answer
True
✔ False

Add Question Here

Question 19 **True/False**   **0 points**   Modify | Remove |

Question Some projects are considered successful if they reap business benefits like increased profitability, even if completed late or over budget.

Answer
✔ True
False

Add Question Here

Question 20 **True/False**   **0 points**   Modify | Remove |

Question In reality, many projects are fully successful in some ways, but less successful in others.

Answer
✔ True
False

Add Question Here

Question 21 **True/False**   **0 points**   Modify | Remove |

Question The project manager is normally directly accountable for the project results, schedule and budget.

Answer
✔ True
False

Add Question Here

Question 22 **True/False**   **0 points**   Modify | Remove |

Question The project manager is typically the person or group that provides the financial resources, in cash or kind, for the project.

Answer
True
✔ False

Add Question Here

Question 23 **Multiple Choice**   **0 points**   Modify | Remove |

Question Which of the following examples is <u>NOT</u> a typical or appropriate situation to employ project management?

Answer
   improving an existing work process
   installing a new computer system
✔ conducting a routine, standard customer service operation
   developing a new product

Add Question Here

Question 24	**Multiple Choice**	**0 points**	Modify	Remove

Question Which of the following examples is <u>NOT</u> a typical or appropriate situation to employ project management?

Answer
   improving a soldering process in an assembly line
✔ processing deposits and withdrawals in a bank
   installing a new accounting application on to a server
   developing a new medical device for use by clinics

Add Question Here

Question 25	**Multiple Choice**	**0 points**	Modify	Remove

Question All of the following factors have influenced the increased reliance upon project management in recent years EXCEPT:

Answer
   rapid growth and changes in the information technology and telecommunications industries
   realization that methods for large projects can be modified and used for small projects
   increased international competition and its influence on consumer demands
✔ the decreased demands of ongoing operational work

Add Question Here

Question 26	**Multiple Choice**	**0 points**	Modify	Remove

Question Projects often require tradeoffs among all of the following EXCEPT:

Answer
   scope (size)
   cost
   schedule
✔ programs

Add Question Here

Question 27	**Multiple Choice**	**0 points**	Modify	Remove

Question Once projects are completed, they will typically yield all of the following results EXCEPT:

Answer
   a unique product, service or result
✔ make or buy decisions
   stakeholders whose interests are affected by the outcome
   a primary deliverable along with supporting deliverables

Add Question Here

Question 28	**Multiple Choice**	**0 points**	Modify	Remove

Question Project management involves the development of project plans that:

Answer
   should never change once the project begins.
   are frequently discarded once the actual work begins.
✔ become more specific as early work is completed.
   become less clear as the project progresses

Add Question Here

Question 29	**Multiple Choice**	**0 points**	Modify	Remove

Question Which of the following statements correctly describes project management?

Answer ✔ Project management applies knowledge, skills, tools and techniques to project activities.
   Project management should not involve tradeoffs between scope, schedule and cost.
   Project management only relies upon checklists to plan and execute the work.
   all of these

Add Question Here

Question 30	**Multiple Choice**	**0 points**	Modify	Remove

Question Which of the following statements regarding project life cycles is most accurate?

Answer
   All research and development organizations rely upon a four-stage project life cycle that includes initiating, planning, executing and closing.
   The project life cycle is the same regardless of the type of projects managed by an organization.
✔ The control needs of an organization determine the name and number of phases in the project life cycle that it adopts.
   All project life cycles are the same across every industry

Add Question Here

Question 31	**Multiple Choice**	**0 points**	Modify	Remove

Question Scope management typically involves which of the following processes?

Answer
   acquiring, developing and managing the project team
✔ ensuring that the project includes all the work required and only the work required, to complete the project successfully
   collecting, disseminating and storing appropriate project information
   identifying, analyzing and controlling project risks

Add Question Here

Question 32	**Multiple Choice**	**0 points**	Modify	Remove

Question When applied to project management, human resource management typically involves which of the following activities?

Answer
    determining the work necessary for project completion

    estimating, budgeting and controlling project costs

    identifying, analyzing and controlling project risks

✔ organizing, managing and leading the project team

Question 33 | **Multiple Choice** | **0 points** | Modify | Remove

Question Which of the nine knowledge areas defined in the Project Management Body of Knowledge includes the activities of generating, collecting, distributing, storing, retrieving and disposing of timely and appropriate project information?

Answer
    Scope management

    Quality management

✔ Communications management

    Procurement management

Question 34 | **Multiple Choice** | **0 points** | Modify | Remove

Question Which of the nine knowledge areas defined in the Project Management Body of Knowledge includes the activities of purchasing or acquiring products, services or results from outside the project team?

Answer
    Scope management

    Quality management

    Communications management

✔ Procurement management

Question 35 | **Multiple Choice** | **0 points** | Modify | Remove

Question Achieving project success is determined by all of the following EXCEPT:

Answer
    creating deliverables that include all required features

✔ involving only important key stakeholders

    completing the project on schedule and on budget

    providing outputs that please the project's customers

Question 36 | **Multiple Choice** | **0 points** | Modify | Remove

Question Projects are considered successful for all of the reasons below EXCEPT:..

Answer
    members of the team learn new skills working on the project.

    the organization captures lessons learned for future projects.

✔ the team has demonstrated heroics to meet project objectives

    the organization reaps business level benefits.

Question 37 | **Multiple Choice** | **0 points** | Modify | Remove

Question Which of the following actions will likely cause a project to fail?

Answer
    dedicating valuable team member time to identify risk events

    spending project funding to procure needed tools and spare parts

✔ failing to adequately plan the project

    conducting a project audit to evaluate performance

Question 38 | **Multiple Choice** | **0 points** | Modify | Remove

Question Project failure can result from all of the following causes EXCEPT:

Answer ✔ support of senior management

    changes in scope are not agreed upon by all parties involved.

    too little time is allowed for project completion.

    project expectations are unclear.

Question 39 | **Multiple Choice** | **0 points** | Modify | Remove

Question Typically, the person or group that provides the financial resources, in cash or in kind for a project is the project...

Answer
    benefactor.

✔ sponsor.

    manager.

    treasurer.

Question 40 | **Multiple Choice** | **0 points** | Modify | Remove

Question Typically, a steering team or leadership team is responsible for all of the following project related roles EXCEPT:

Answer
    selecting, prioritizing and resourcing projects

✔ providing rigid policies, procedures, standards and guidelines

    ensuring accurate progress is reported and adjustments made

    aligning projects with the organization's strategic plans

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Question 41 | **Multiple Choice** | **0 points** | Modify | Remove

Question Which of the following roles is typically associated with the project manager?

Answer ✓ the person assigned by the performing organization to achieve the project objectives

the person with management authority over a unit within a functional organization

the person responsible for project methods, standards and training

the person responsible for providing the financial resources for the project

Question 42 | **Multiple Choice** | **0 points** | Modify | Remove

Question Typically, the senior customer representative is responsible for which of the following project roles?

Answer develops the project schedule and budget

determines how the project work will be accomplished

✓ ensures the needs of the customer's organization are identified and prioritized

helps the project manager with running meetings and providing status reports

Question 43 | **Essay** | **0 points** | Modify | Remove

Question Contrast project management with operations management. How do these differences impact the approach required to manage a project successfully?

Answer Answers will vary.

Question 44 | **Essay** | **0 points** | Modify | Remove

Question Project managers frequently face competing constraints. Identify these common constraints and describe approaches that project managers can use to make the trade-offs required to succeed.

Answer Answers will vary.

Question 45 | **Essay** | **0 points** | Modify | Remove

Question The Project Management Body of Knowledge published by the Project Management Institute identifies five process groups. Briefly identify and describe each of these five process groups.

Answer Answers will vary.

Question 46 | **Essay** | **0 points** | Modify | Remove

Question Describe the relationship between portfolios, programs, projects and sub-projects.

Answer Answers will vary.

Question 47 | **Essay** | **0 points** | Modify | Remove

Question The leadership of top management is often cited as a factor that is critical to project success. Describe the key project related activities of the steering team, chief projects officer and sponsor.

Answer Answers will vary.

OK